

illustellar Ewa Kleszcz Jurijsa Gagarina 7/1 street ZIP Code: 00-753 Warsaw, Poland email: illustellar.art@gmail.com, date
Name and surname of the customer(s):
Address of the customer(s)

Complaint related to the Goods

I hereby like to inform that the Goods (name of the product:

I purchased at date..... is defective.

The defect lies in:

.....

The defect was found on

Because of mentioned above defect, on the basis of the Act of 23 April 1964 **Civil Code** (Journal of Laws No. 16, Item 93, as amended), I demand:

- Exchange of the Goods for new on pursuant to art. 561 § 1 of Civil Code; *)
- Free repair of the Goods on pursuant to art. 561 § 1 of Civil Code; *)
- Lowering the price of the Goods by the amount PLN pursuant to art. 560 § 1 of Civil Code (in words:.....) PLN; *)
- I withdraw from the contract on pursuant to art. 560 § 1 of Civil Code. *)

Applicable only in case of lowering the price and withdraw from the contract:

I am asking for a refund to my bank account:..... *) or refund by postal order to my address *)

With regards

.....

*) *cross out the option which does not apply*