

Instructions on withdrawal from the sales agreement

(information regarding the right to withdraw from the sales agreement)

The right of withdrawal from agreement

We hereby inform that you have the right to withdraw from this agreement within 14 days without giving any reasons. **If one of the circumstances listed in the art. 38 of the Act on Consumer's Rights occurred the right to withdraw from the agreement is excluded.**

The time for withdrawal from agreement expires after 14 days from the day:

1. when you came into the possession of an item, or of the last of items if the agreement referred to the transfer of ownership of several items delivered separately, or of the last lot or piece of items if the agreement referred to the transfer of ownership of items delivered in different lots or pieces;
2. when a person other than the carrier and indicated by you came into the possession of an item, or of the last of items if the agreement referred to the transfer of ownership of several items delivered separately, or of the last lot or piece of items if the agreement referred to the transfer of ownership of items delivered in different lots or pieces.

In order to exercise the right of withdrawal from the agreement you must notify illustellar Ewa Kleszcz, under address Jurija Gagarina 7/1 Street, ZIP Code: 00-753 Warsaw, Poland, email: illustellar.art@gmail.com, about your decision to withdraw by way of a unilateral declaration (for example a letter sent by post or electronic mail). You may use the form of withdrawal from agreement, but this is not obligatory.

In order to meet the deadline for withdrawal from agreement it is enough to send the information regarding exercise of your right to withdraw from agreement before the lapse of the deadline for withdrawal from agreement.

Consequences of withdrawal from agreement

If you withdraw from this agreement, we shall return all the payments we have received from you, including the costs of delivery of the item (apart from additional costs resulting from the form of delivery you have selected other than the cheapest regular form of delivery we offer), immediately, and in any case not later than within 14 days from the day when we are informed about your decision about your exercise of the right to withdraw from this agreement. We will return the payment in the same manner you have selected for the original transaction, unless you have expressly agreed for another solution; in any case you shall not bear any costs in connection with such a return.

We may withhold the return payment until we receive the item or the proof of its return dispatch, whichever comes first, if the agreement referred to sales of an item.

If the agreement referred to a purchase of an item, please send us or hand us over the item to the address of Printful i.e: Starta 1, 2nd bldg., 3rd fl., Riga, Latvia LV-1026, or 11025 Westlake Drive, Charlotte, NC 28273, USA depending on the place of giving the package to the Customer, and according to the policy of returns available at: <https://www.printful.com/faq/terms-policies-returns/returns/38-where-are-returns-sent>. In case of Goods which were sent by the Seller, according to the point VI subpoint 3 of the Terms and Conditions, address for the returns in same as the address of the Seller, i.e. illustellar Ewa Kleszcz, Jurija Gagarina 7/1 street, (ZIP Code) 00-753 Warsaw, Poland, immediately, but in any case not later than within 14 days from the day when you informed us about withdrawal from this agreement. The deadline is deemed kept if you send us the item back before the lapse of 14 days.

You will have to incur the direct costs of returning the item.

You are liable for any diminished value the item if the deterioration in value is attributable to the items having been handled in a manner other than that necessary for ascertaining their nature, features and how they function.